# Windows Computer Support Technician

## 2023-2024

This curriculum will prepare students to take two certification exams: Windows Client (MD-100) and Windows Modern Desktop Administrator (MD-101). Upon achieving these two certifications, a cumulative certification the Microsoft 365 Certified: Modern Desktop Administrator Associate is also awarded. This certification validates mastery in managing and deploying devices and client applications in an enterprise environment. With successful certification, participants may apply for positions in IT such as Computer Support Technician, Help Desk, Desktop Support, and System Administrator roles. **Memorization, analytic, and practical skills are required to pass these certification exams.

**Required courses:**

➢ Job Readiness
➢ Computer Support Technician I/Microsoft Client
➢ Computer Support Technician I/Managing Modern Desktops

**Certifications:** Computer Support Technician I/Microsoft Client

Computer Support Technician II/Managing Modern Desktops

**Location:** TBD

**When:** October 2023-May 2024

**Contact Information:** Sarah Paquin, HCPS Curriculum Specialist for CTE/Career Workforce

(410) 809-6316, sarah.paquin@hcps.org

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