HCPS Technology Access at Home – Personal Device
Elementary Students

Primary Students	Intermediate Students
K – 2	3 – 5

What is my child's login at home?	**What is my child's login at home?**

Username = **StudentID**@student.hcps.org
(Sample) 123456@student.hcps.org

Username = **firstnamelastname**@student.hcps.org
(Sample) aaronburr@student.hcps.org

Password = HCPS Network Password
Current password used this summer or last year.
Students new to HCPS, passwords will be
provided by the school

Password = HCPS Network Password
Current password used this summer or last year.
Students new to HCPS, passwords will be
provided by the school

Login Support

Complete the Technical Support Form to receive
help with HCPS usernames and/or passwords

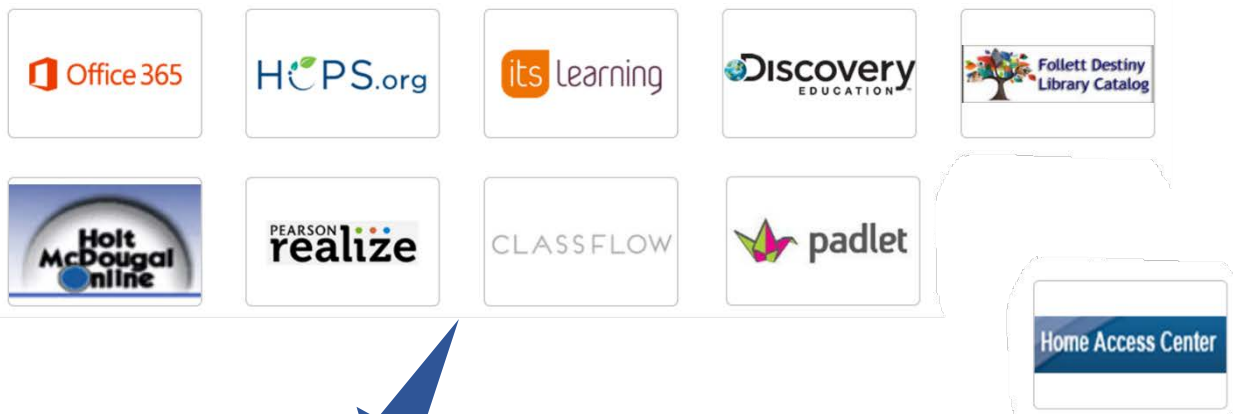**How may my child access school resources from home?**
K - 2

How may my child access school resources from home?
3 - 5

start.hcps.org

Select the Student Resource tile you need

Office 365 | HCPS.org | its learning | Discovery EDUCATION | Follett Destiny Library Catalog

Holt McDougal Online | PEARSON realize | CLASSFLOW | padlet

Home Access Center

Note: the HAC username / password will be unique to what the parent will set up. **(See last page of document)**

Students will be prompted to login with HCPS 365 credentials.

HARFORD COUNTY PUBLIC SCHOOLS

← @student.hcps.org

Enter password

••••••••••

Forgot my password

Sign in

K – 2

Username = StudentID@student.hcps.org

HCPS Network Password

3 - 5

Username = Username@student.hcps.org

HCPS Network Password

HCPS Technology Access – Elementary at Home – Personal Device

FAQ

What software or Chrome extensions (Chromebook) might support my learning?	Any HCPS student may download and install Office 365 applications on up to 5 devices for free. Installation of these applications is not required. Access [install directions](#). The [Office 365 extension](#) can be added to the Chrome browser. Students will use their HCPS username and password (see Pg. 1) to sign in with their school account.
How do I self-report my attendance?	[Text Directions](#)
How do I find my classes and content provided by my teachers? **How do I navigate a series of resources in itslearning?**	[Video Directions](#)
How do I get into a live, virtual instruction, Teams meeting? ***Note: If prompted to sign-in, use student HCPS login (see Pg. 1)*	**Access through Internet browser** (Microsoft Teams app is not installed on device) [Text Directions](#) [Video Directions](#)

	Access through installed Microsoft Teams App
	[Text Directions]
	[Video Directions]
How do I answer an itslearning Assignment?	[Video Directions]
Can I use a tablet or smartphone to access instructional content and virtual instruction?	It is not recommended that students use iPhones, Android phones or tablets, or Kindles, due to the limitations of the Chrome browser from these devices. iPads should only be used when the iOS is at least 10.0 to access the Microsoft Teams app and when the Chrome browser is available to access itslearning. Some features may be limited on an iPad.
I am sharing a device with a family member that is also an HCPS student. Are there any troubleshooting tips if we struggle to switch between accounts?	[Multiple HCPS Students Accessing itslearning on a Shared Device]
Who can help me if I need support accessing HCPS technology resources?	**Family Technology Support for Virtual Learning**

	Call-in support – 410-809-6336 between the hours of 7:00 a.m. - 12:00 p.m. on days when school is in session
	Email – technicalquestions@hcps.org
	Help Form – hcps.org/helpform

Home Access Center (HAC)
All Elementary Students

Will I need to access HAC to see my child's grades or progress?

Yes

If this is your **first child, you will create an account** with HAC.

hac.hcps.org/HomeAccess

If you already have an account with HAC, because you have another child in the system, you may select **Change Student** to see grades:

What if I do not see my second child's name?

Contact HomeAccessCenter@hcps.org to have your second child's school registration information linked with any other children you have in the system.

Provide your child's:
          Name
          School ID
          Grade
          School