HARFORD YOUTH
WORKFORCE
INVESTMENT

NORTH STAR

Windows Computer Support Technician

2025-2026

This curriculum will prepare students to take two certification exams: Windows Client (MD-100) and Windows Modern Desktop Administrator (MD-101). Upon achieving these two certifications, a cumulative certification the Microsoft 365 Certified: Modern Desktop Administrator Associate is also awarded. This certification validates mastery in managing and deploying devices and client applications in an enterprise environment. **Memorization, analytic, and practical skills are required to pass these certification exams.

Cost: the course is free, and transportation provided if needed

Required courses:

➢ Job Readiness
➢ Computer Support Technician I/Microsoft Client
➢ Computer Support Technician I/Managing Modern Desktops

Certifications: Computer Support Technician I/Microsoft Client

Computer Support Technician II/Managing Modern Desktops

Location: Edgewood Public Library

When: September 2025-March 2026

Contact Information: Rebecca Pensero, HCPS Coordinator of Supplemental Instruction and Career Programs

(410) 588-5325, Rebecca.Pensero@hcps.org