My Chromebook Won’t Turn On

Follow these directions to get the computer to turn on.

**Unplug the Chromebook

1. If the light is lit on the left side, then try a Hard Reset:
   1. Press and hold Refresh and tap Power.
   2. When your Chromebook restarts, release Refresh.

2. If the light isn’t lit, then hold the Refresh button and the power button for 10 seconds.
   Then repeat step #1.

3. If the device doesn’t turn on, then press the refresh key again.
4. Press the power button to turn on the device