I am using a Chromebook, and I can not get into my class virtual instruction (Teams meeting).

The problem:

Students cannot get into a class meeting with their 365 account. Blank screen from Teams. Screen with a clock that says "to re-enable the application, the tab needs to be refreshed." Unavailable indicator to teacher.

Possible fix:

Click new tab from Chrome browser > the snowman dots > Settings
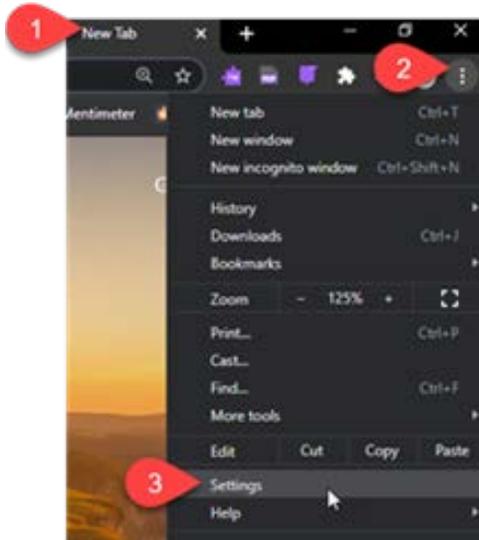
Click Privacy and security > Clear browsing data
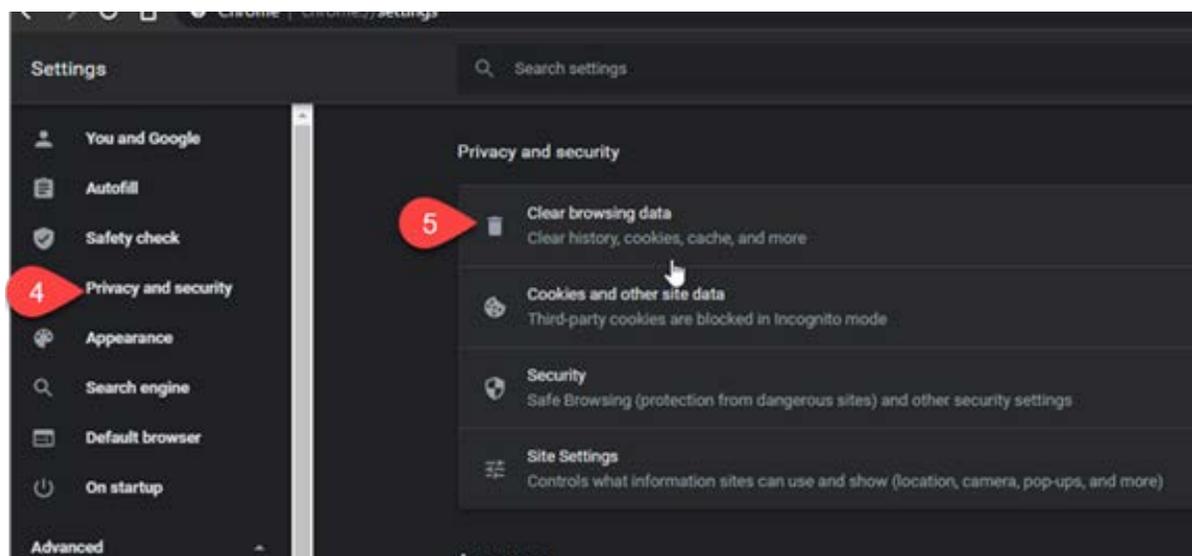
Next, click Advanced tab > check Browsing history, Download history, Cookies and other site data, Cached images and files, Passwords and other sign-in data > Clear data
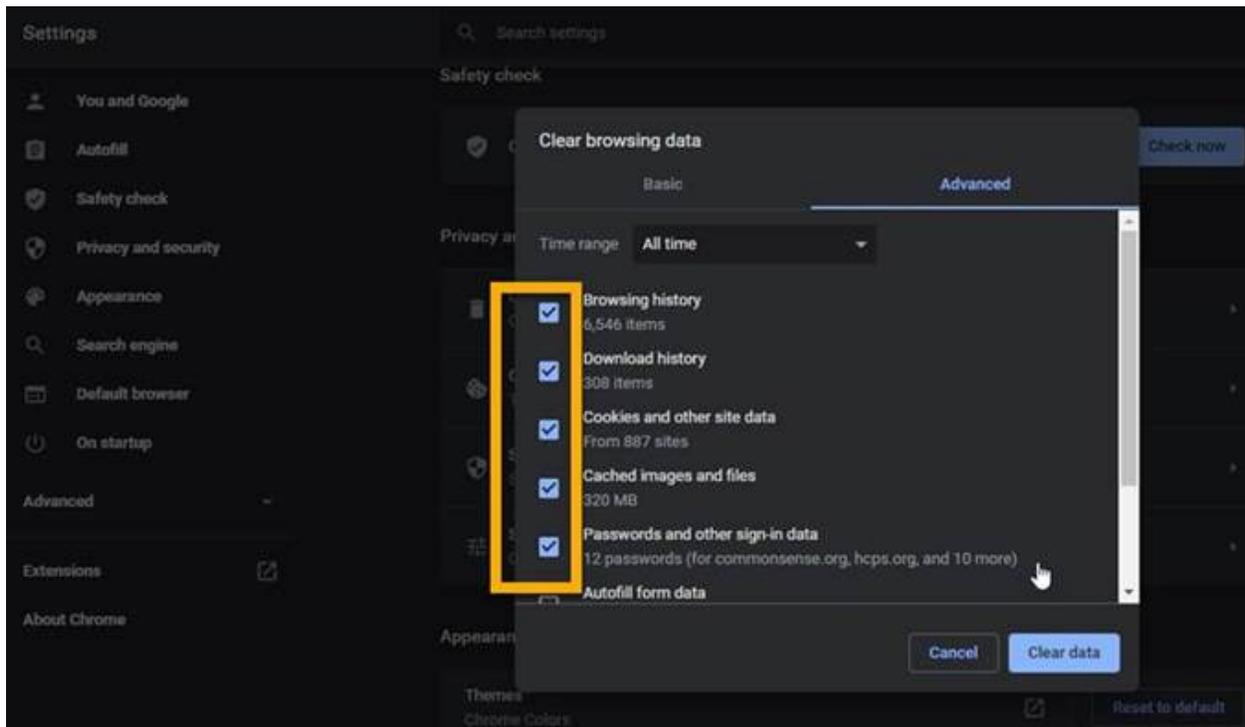
After students clear this data, they should check that they are logged into the Office 365 extension (top right Microsoft icon in browser), then open itslearning again and open their meeting link.