



## Human Resources Office

102 S. Hickory Avenue, Bel Air, Maryland 21014

Telephone: 410-588-5238

www.hcps.org

### VACANCY ANNOUNCEMENT

AN EQUAL OPPORTUNITY EMPLOYER

November 13, 2020

### ADMINISTRATIVE SUPPORT SPECIALIST – TRANSPORTATION Transportation – Central Office

This class is the third level in the Administrative Support series. Incumbents provide specialized support services requiring a broad knowledge of the organization for an assigned function or department such as serving as a secretary lead worker or a specialist related to support for functions such as transportation, finance, purchasing, risk management, certification, and/or library. Based on assignment, responsibilities may include overseeing library processing; coordinating purchasing and materials management; coordinating field trips and related transportation activity; and/or supporting risk management and workers' compensation processing activities; serving as lead secretary and/or office manager; processing certificate actions and/or financial transactions; and preparing payroll reports and budget projections. Based on assignment, some incumbents may serve as lead workers.

This position requires a broad knowledge of the organization and under minimal supervision provides specialized administrative support services to the assigned school and/or department.

#### ESSENTIAL DUTIES AND RESPONSIBILITIES MAY INCLUDE

*These items are intended only as examples of the various types of job duties to be performed; specific position assignments will vary depending on the needs of the department. The omission of specific duties does not exclude them from the position if the work is a similar, related, or logical assignment to the position.*

- Coordinates operational administrative activities and resources for assigned service area. Receives, researches, gathers information and processes requests and/or responds to inquiries. Assists in conveying and implementing policies and procedures of assigned area.
- Manages calendars and/or dockets. Arranges meetings and location and equipment logistics. Prepares and distributes agendas, correspondence, informational materials and meeting minutes ensuring documents adhere to applicable standards. May make travel arrangements.
- Conducts internal and external customer relations via email, telephone and in person. Responds to requests, researches and resolves inquiries and issues, and conveys information regarding policies and procedures. Seeks appropriate contact or resource for information as required and provides responses in a timely manner.
- Enters and maintains data in department databases. Researches and locates information, provides status/disposition updates, prepares documents and generates reports that are of a time-sensitive nature and adhere to applicable standards.
- Based on assignment, may perform specialized activities such as preparing and processing administrative documents related to accounts payable/receivable, purchasing, and travel expenses; providing budget tracking and expense reporting; risk management; library services; maintaining necessary forms, supplies and information resources in assigned locations; serving as designated office manager or administrative support lead worker; and/or, other related activities.
- Performs other duties of a similar nature and level as assigned.
- Creates, edits, and maintains a database of county-wide bus route descriptions.
- Schedules and coordinates workers' compensation examinations for work-related accidents involving Transportation Department employees.
- Provides support to Risk Management Office by directing and overseeing claims analysis of workers' compensation claims, policies and rehabilitation for the transportation staff.

#### ESSENTIAL DUTIES AND RESPONSIBILITIES SPECIFIC TO

## TRANSPORTATION MAY INCLUDE

- Provides essential support for school transportation including, but not limited to drafting and composing letters, scheduling, records maintenance, and dispatching transportation resources.
- Assists with redistricting and school attendance boundary initiatives utilizing a computerized system.
- Coordinates and maintains all driver and attendant personnel records.
- Provides technical assistance and training to other computer users in the department.

## SALARY

Grade 8 of the Salary Schedule for 12-Month Clerical (\$40,702)

## REQUIREMENTS

- High School Diploma or GED.
- Four years of office or administrative support experience.
- Associate of Arts degree from an accredited college or university is preferred.
- Microsoft Office Suite (Word and Excel) proficiency is required.
- Knowledge of organizational governance including structural and informal lines of authority; proper etiquette in handling confidential or sensitive information with discretion; project and resource coordination methods; mathematical principles; data entry and data management; modern office equipment.
- Skill in utilizing a computer and relevant software applications; managing time and shifting priorities; multi-tasking; coordinating administrative projects; using information systems for data storage, research and reporting; maintaining tact and confidentiality necessary to represent top management; file management and storage techniques and practices using good organization; providing guidance, assistance and/or interpretation to others regarding the application of procedures and standards to specific situations; providing advanced internal and external customer service; communication, interpersonal skills as applied to interaction with coworkers, supervisor, the general public, etc. sufficient to exchange or convey information and to receive work direction.

## HOW TO APPLY

Employment applications are accepted **online only**. To access the application, visit the Current Vacancies section of the HCPS website at [www.hcps.org](http://www.hcps.org). If you have questions or require assistance to complete the online employment application, contact the Human Resources Office at 410-588-5238.

## DEADLINE

Online employment applications will be accepted until **November 19, 2020**.

In accordance with the requirements of Title IX of the Education Amendments of 1972 (20 U.S.C. §1681, et seq.), Harford County Public Schools does not discriminate on the basis of sex in any of its programs or activities or with regard to employment. Inquiries about the application of Title IX, and its implementing regulations to Harford County Public Schools may be referred to Dr. Paula Stanton, Harford County Public Schools Title IX Coordinator, by mail to 102 S. Hickory Avenue, Bel Air, Maryland 21014, or by telephone to 410-809-6064 or by email to [Paula.Stanton@hcps.org](mailto:Paula.Stanton@hcps.org), or the Assistant Secretary for the Office of Civil Rights in the United States Department of Education by mail to 400 Maryland Avenue, SW, Washington, DC 20202 or by telephone 1-800-421-3481, or both.

This document is available in alternative form upon request. To request disability-related reasonable accommodations, please notify a staff member in the Human Resources Office at the time you are contacted for an interview.

***AFFIRMING EQUAL EMPLOYMENT IN PRINCIPLE AND PRACTICE***