



## Student Device Service Plan Option

Per the Student Device Agreement, your student has been provided a device to use for instructional purposes. The protection plan was originally offered through October 8, 2021 and subsequently extended through October 13, 2021.

**As we enter into the third term, HCPS is offering the option to purchase a device service plan for a limited time at a cost of \$50. This option is available for purchase from January 20, 2022 through February 4, 2022.** This purchase will cover the cost of repair or replacement, if damaged beyond repair, if the device is returned and the service tag is visible. The fee is per device, per student for the FY2021-2022 school year and is non-refundable. Please note that lost or stolen chargers or devices are not included as part of the service plan. The protection plan will cover any damage that occurs on or after January 24. Charges incurred before January 24 will not be waived. If the protection plan was purchased in October, you may disregard this notice.

If the device service plan is not elected and paid in full, the cost for repair is \$150 per device, per incident. Replacement costs for a device beyond repair, or if it's lost or stolen are as follows:

- Charger - \$36
- Chromebook/laptop - \$300
- Dell Precision 5550 laptop - \$1,750
- Apple iPad - \$399

We encourage you to review and consider the optional device service plan.

**Please note: the student device must be returned at the conclusion of the school year. Any device not returned will generate a replacement charge listed above.**

You can access the payment option for device protection at the following link or by using the QR code below:

[https://www.myschoolbucks.com/ver2/prdembd?ref=ZZHAD21CY700DID\\_ZZ5T8XYJ3JDU2E2](https://www.myschoolbucks.com/ver2/prdembd?ref=ZZHAD21CY700DID_ZZ5T8XYJ3JDU2E2)



You will need your student's birth date or student id to access the option to purchase. Questions can be direct to [studentdevices@hcps.org](mailto:studentdevices@hcps.org).